

MoL&E Notifies in regard to the Employees'
Provident Fund Organization Launching the Nidhi
Aapke Nikat 2.0 in all districts of the Nation

The Ministry of Labour & Employment (MoL&E) issued a notification in regard to the Employees' Provident Fund Organization launching a massive District Outreach Programme, the Nidhi Aapke Nikat 2.0, in all the districts of the country.

Note - Nidhi Aapke Nikat 2.0 will not be only a grievance redressal platform and information exchange network for employers and employees but also a platform for the exchange of information with the district-level authorities of various State and Central Government departments.

On 25th January 2023, the Employees' Provident Fund Organization (EPFO) is launching a massive District Outreach Programme in all the country's Districts through the revamped Nidhi Aapke Nikat programme. This programme is in all the country's Districts through the revamped Nidhi Aapke Nikat programme.

This programme is to be e-launched by the Secretary, Ministry of Labour & Employment, Government of India, Ms. Arti Ahuja, on 27th January 2023.

The notification states that the Nidhi Aapke Nikat 2.0 is not to be only a grievance redressal platform and information exchange network for employers and employees but also a platform for the exchange of information with the district-level authorities of various State and Central Government departments. In this programme, a help desk will be created where members will get online services like filing online claims etc.

In this programme, the grievance redressal of the members is to be done on the spot and in case any grievance cannot be redressed on the spot, it will be registered on the grievance portal of EPFO and will be resolved on priority.

The notification further states that the Nidhi Aapke Nikat is a programme where EPFO stakeholders come to the EPFO field offices for grievance redressal; under the Nidhi Aapke Nikat 2.0, EPFO will reach out to the stakeholders, thereby increasing accessibility and visibility of the organisation, in all the districts of the country.

The aim of the programme is to reach out to all the districts in the country on the same day every month. The Nidhi Aapke Nikat 2.0 will be conducted on the 27th of every month starting from January 2023. However, in case the 27 of any month is a holiday, it is to be conducted on the next working day.

The targeted approach for the Nidhi Aapke Nikat is to ensure high public satisfaction as well as efficient benefits delivery of benefits. By strengthening and increasing the reach of Nidhi Aapke Nikat as a District Awareness Camp and Outreach Program, more than 500 districts of the country which do not have EPFO offices are to be covered, and social security and seamless services can be provided to the members.

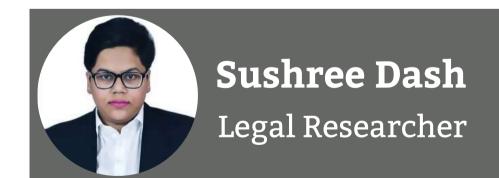
EPFO has urged all the stakeholders to ensure maximum participation in the camps to make this programme successful and effective.

The Central Provident Fund Commissioner, Smt. Neelam Shami Rao has sent a letter to all the Chief Secretaries requesting them to issue instructions to all District Collectors of the State to extend full support in making this Outreach Programme a success. She also requested the members of the Central Board of Trustees (CBT), EPF, to actively participate in the camps near their location and motivate and guide the EPF officials.

Over the years, EPFO has taken several measures and reforms for the benefit of its subscribers.

In the year 2015, Bhavishya Nidhi Adalat was rechristened as Nidhi Aapke Nikat, and in the year 2019, the outreach of the Nidhi Aapke Nikat Program was further improved by inviting the participation of trade

unions. In the year 2021, for grievances redressal of pensioners, an exclusive platform, monthly Pension Adalat, was initiated.



Official Notification Attached here